

***Welcome
to the
City of Bunker Hill Village***



CITY HALL

11977 MEMORIAL DRIVE
HOUSTON, TEXAS 77024

TELEPHONE 713-467-9762 FAX NUMBER 713-827-8752

www.bunkerhilltx.gov

We hope that you will find the following information helpful as
you transition to your new home and new community.

We are available if you need any further assistance.

Again, welcome to our great City!

Packet Information

For Your Information:

- Recent Newsletter
- Intro and Basics
- Helpful Phone Numbers
- Solid Waste and Recycling Information (*Pick up a refrigerator magnet at City Hall*)
- Car Stickers (*Pick up stickers at City Hall*)
- Map of the City

Action Items/Forms/For Your Information:

- Resident Communications - Code **RED** *On-line Registration Only*
- Release of Personal Information - **Request Form** - *Can also do online*
(*the fee of \$2.00 will be added to your next utility bill*)
- Authorization Agreement for Automated Payments Request -
Request Form - *Can also do online*
- Alarm Registration - **Request Form** - *Can also do online*

***Please see our website for all information on permits including permits for trees,
remodeling and new construction, fences, etc. as well as our City ordinances.***



City of BUNKER HILL VILLAGE

NEWSLETTER

PUBLISHED BY THE CITY OF BUNKER HILL VILLAGE | WWW.BUNKERHILLTX.GOV

January 2015

ELECTED CITY OFFICIALS

Mayor Jay Williams
Mayor Pro Tem Keith Brown
Councilmember Susan B. Schwartz
Councilmember John Glover
Councilmember Jay Janeczek
Councilmember Laurie Rosenbaum

CITY STAFF

Karen Glynn	City Administrator
Kelly Johnson	City Sec/Dir of Finance
Steve Smith	Dir Public Works/Bldg Official
Valerie Cantu	Court Admin/ Assist & Clerk
Laurie Gantt	Utility Billing/Permit Clerk
Gama Escamilla	Public Works TeamLeader
Oziel Reyna	Public Works/ Animal Control

OFFICE HOURS

7:30 a.m. to 4:00 p.m.
Monday through Friday
We may be reached at

713 - 467 - 9762

Municipal Court: 713-827-1772
Fax: 713-827-8752

AFTER HOURS EMERGENCIES

Call Memorial Villages Police Department
713 - 365 - 3700

Visit

<http://www.bunkerhilltx.gov>

Stay informed - Sign up for:

CODE RED

Our Mission

"The Mayor, City Council and Staff of Bunker Hill Village are committed to governing with integrity and fiscal responsibility. We are dedicated to creating a sense of community, ensuring the safety and well-being of our citizens, and preserving our unique character and quality of life so that we can pass on a greater and more beautiful City to future generations."

From the Mayor Dear Residents:

It has been a busy year in Bunker Hill! I want to thank our City staff, City Council, Planning and Zoning Commission, Beautification Committee, Drainage Committee, Website Committee and everyone else that has assisted us this year. This year we focused on projects that fulfill our city's mission statement. Per the preamble written by our leaders in the 1950's when they first established zoning in our City and reconfirmed in 1990 when they formed the City into two zoning districts:

"The very purpose of the City's being was and is to provide and perpetuate a quiet, tranquil, safe, and orderly community of single-family homes, with abundant greenery and open spaces, clean air and water, a safe environment, and other amenities conducive to the development and enjoyment of family life"

In 2014, we adopted new development ordinances to keep this vision intact. In addition, we added trees and landscaping to our public areas and provided a memorial area for our residents to honor loved ones. We constructed (and are completing) drainage improvements and adopted a drainage ordinance to ensure our drainage is maintained in the future. In 2015, we will launch our new website and are implementing new recycling opportunities. All together, we are the City of Bunker Hill Village - a great place to live, raise a family, and retire!!

Happy 60th Anniversary Bunker Hill Village!

~Jay Williams, Mayor

P.S. We are always looking for more talented volunteers, so let me know if you would like to get involved!

From the City Administrator Dear Residents -

We are very pleased to present the City's new website: www.bunkerhilltx.gov. We hope you will find the website much more user friendly to help you handle your city business at your convenience from your home at any time of day. On the next few pages, we have highlighted some of the key areas for you.

Along with this newsletter, you will find two of our new car stickers. We are also providing a refrigerator magnet (courtesy of Republic Services) to remind you of the new website name, share important information on our trash service and the upcoming (in April) new recycling program (see insert in this newsletter). We hope you will join us in "going green" in 2015!

Here are just a few items to add to your "to do" list for the new year:

- ✓ **Visit the City's New Website** and stay informed about our projects and events.
- ✓ **Register your Alarm and Update Your Contact Information** by filling out the "Annual Alarm Registration Form" found as an insert in this newsletter or by going online. There is no fee this year so online is easy!
- ✓ **Think About Your Recycling Efforts** and fill out the online "Recycling Form" or turn in the form included in this newsletter ... BUT only if you want the smaller cart! (I actually have the big one and fill it up each week even with two kids off at college!)
- ✓ **Sign Up for CodeRED** and join us in our Community Policing efforts.
- ✓ Above all, **Have a Wonderful 2015!!**

We believe in continuous improvement and welcome your feedback. Know that we are here if you need us. Happy New Year!

~ Karen Glynn, City Administrator

Welcome to WWW.BUNKERHILLTX.GOV

(713) 467-9762

NEWS

EVENTS CALENDAR

LOST/FOUND PETS

REPORT A PROBLEM

Search...



City of BUNKER HILL VILLAGE

CITY PROFILE

GOVERNANCE & INFORMATION

CITIZEN SERVICES

CONTRACTORS/DEVELOPMENT

CONTACT

REVOLUTIONARY
It's Our Nature.™



ONLINE
PAYMENTS
[Learn More](#)



SIGN UP FOR
CODE RED
[Learn More](#)



FREQUENTLY
ASKED QUESTIONS
[Learn More](#)

LATEST NEWS

New Recycling Program for 2015

Bunker Hill Village To Begin New Recycling Program At the November 18, 2014 City Council Meeting, the...[Read More](#)

Annual Alarm Registration

Annual Alarm Registration and Changes to Animal Registration January - December 2015 Alarm...[Read More](#)

New Development Ordinances Effective...

At the October 21, 2014 City Council Meeting, the City Council voted to amend the City's Development...[Read More](#)

Project Updates: December 2014

Tree Pruning along our major roadways: The City's Contractor began trimming trees in December and will...[Read More](#)

[View All News](#)

UPCOMING EVENTS

Municipal Court

January 12, 2015 4:30 pm
Arraignments and Trials begin promptly at the time l...[Read more](#)

City Council Meeting

January 20, 2015 5:00 pm
The City Council holds its regular meetings on the t...[Read more](#)

Municipal Court

February 09, 2015 4:30 pm
Arraignments and Trials begin promptly at the time l...[Read more](#)

City Council Meeting

February 17, 2015 5:00 pm
The City Council holds its regular meetings on the t...[Read more](#)

[View All Events](#)

CALENDAR

January 2015						
Su	Mo	Tu	We	Th	Fr	Sa
28	29	30	31	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

[View All Events](#)

CITY HALL ART PROGRAM

Bunker Hill's Featured Artist:

Jay Sutherland

[Learn More](#)



LOST & FOUND PETS

[Learn More](#)



REPORT A PROBLEM

[Click Here](#)



PUBLIC SAFETY

[Learn More](#)



Meet the Mayor, City Council and our Staff as well as learn more about your City under "**City Profile.**"

See Financial Information, Meeting Agendas, and Members of our Boards and Commissions (all Volunteers!) under "**Governance & Information.**"

"**On-line Payments**" and "**Sign up for CodeRED**" is right on front ... just a click away. CodeRED helps you stay connected with critical information provided by our Police and Fire as well as other City information. On-line payments can be made at any time after hours or on weekends.

Find all of our "latest news" such as the annual **alarm registration** (there's no longer a payment) and the **new recycling program** - (see separate inserts in this newsletter) - These services are found under "**Latest News**" (for now) and under "**Citizen Services**"

You can click on "**Report a Problem**" and fill out a quick form that will be emailed to us with your problem or concern. And please let us know if you find or have lost a pet - we can post here and at City Hall instead of on our new street poles.

Know that you can always "**Contact**" us!! or check out our "**Frequently Asked Questions**" to see if your question and answer is here. And try out our new search engine if you can't find what you need!

Click on "**Citizen Services**" to see all services and information provided in our "full service City." This includes online payments, frequently asked questions, forms, and much more!

If you are re-developing, you and your contractor can get all the information you need under "**Contractors/Development.**" Know that effective January 1, 2015 all new construction needs a pre-development meeting. New ordinances and info is included here!

Visit our "**Upcoming Events- Calendar**" for meeting dates and City Hall holidays.

Did you know that we feature the artwork of local artists here at City Hall?

We have provided easy links to visit our Police and Fire Department Websites under "**Public Safety.**"

New Information on Alarm Registration

With continued efforts to support public safety, the City of Bunker Hill Village (per Ordinance #95-160) requires that all burglar and/or fire alarm systems be registered with the City on an annual basis. All information received by the City, as requested on this form, is confidential and not a matter of public record. This information will be used to update our contact information and will be shared with the Police and Fire Departments. Registration is valid to the applicant only and is not transferable.

There is no longer a fee to register your alarm(s). However, unregistered alarm systems are a violation of City Ordinance which can result in a fine being assessed as defined in the City's fee schedule and prevents public safety officers from having critical information in a time of need.

You may go to the City's new website at www.bunkerhilltx.gov to register on-line or return the completed form via regular mail or hand deliver to City Hall at 11977 Memorial Drive or email this form to vcantu@bunkerhill.net or better yet, visit our new website and fill out on line!



Many thanks
to all residents who
have signed up for
CodeRED.

We encourage all
others to do the same.

CodeRED is our
main means of
communicating critical
information. Please note
that this is available on
our website
www.bunkerhilltx.gov.

You can sign up for
email, text messages
and/or a phone call.
Our Police Chief uses
CodeRED each week in
providing the weekly
crime report.

*For your safety, the Police and Fire Departments
WILL respond to ALL activated alarms.*

Please note the following information on false alarms and associated fees:

Please check your alarm systems to ensure it is functioning properly as the following fees may be charged to the holder of a registered alarm for excessive activation/response:

\$50.00 for each response by the Police Department in excess of five (5) false alarms during any twelve-month rolling period.

\$200.00 for each response by the Fire Department in excess of five (5) false alarms during any twelve-month rolling period.

Responding to a false alarm for a resident that has not registered will result in a fine for no registration as noted above and outlined in our fee schedule found on the website. We join our Police Chief J.D. Sanders and Fire Chief David Foster in helping to keep the City of Bunker Hill Village a safe community. Thank you!



City Of Bunker Hill Village

ANNUAL ALARM REGISTRATION - January to December 2015

**THERE IS NO LONGER A FEE TO REGISTER;
HOWEVER, FAILURE TO REGISTER WILL RESULT IN A FINE**

Date _____

Burglar Alarm ☐

Fire Alarm ☐

Both ☐

Last Name _____ First Name _____

Home Address _____

Resident's Primary Contact Information:

* Name: _____

* Name: _____

* Phone: (____) _____

* Phone: (____) _____

* Email address : _____

* Email Address: _____

*** Information To Be Used for City, Police and Fire Communications Only**

Name & Address of OWNER if different from above:

Name: _____ Email Address: _____

Address: _____ Phone: (____) _____

List two people who are to be notified, in your absence, in the event of an activated alarm. These contact persons should respond to the alarm site within one hour and grant access to location. If necessary they should be able to deactivate alarm.

1. Name _____ Phone (____) _____

2. Name _____ Phone (____) _____

Name of person/business entity providing alarm protection service:

Name: _____ Phone (____) _____

Video System Available: Yes _____ No _____ Gate Code/Other Instructions: _____

Pets: Yes ☐ No ☐ How Many: _____ Type: _____ Indoor ☐ Outdoor ☐

Additional Occupant Information / Special Needs (i.e. Elderly, Oxygen, Special Needs, etc.) _____

Applicant Signature

New Recycling Program for 2015

One of the City's most frequently asked questions and/or requests/comments has been:
"Can I get an additional or bigger recycling bin? I would like to recycle more!"

Republic Services is the City's trash and recycling provider and is now accepting a larger number of items including plastics #1-5 and 7; aluminum, steel and tin; mixed paper including **magazines, catalogues and phone books**; cardboard, paperback books, and paper bags; **glass bottles and jars**. With this, we often hear that one and even two bins are not enough. We have found that many residents have even purchased larger containers. Our survey of the City on recycle days has shown that Bunker Hill has a significant number of residents that recycle.

In 2015, the City will be expanding our recycling program. All residents will be provided a rolling recycle cart for their recycling. The "back door" (viewable from the street - not behind a gate or in the garage) service will still be available. Recycle day will continue each week on Wednesdays. Your recycling must be placed in the cart (no need to sort) and the cart must be viewable by 7:00 a.m. and will be picked up by 6:00 p.m.

All residents will be supplied with a 96 gallon rolling cart unless you request the 35 gallon cart. You can request the smaller cart by bringing the form found on the back of this page to City Hall or you can mail to us at 11977 Memorial Drive, Houston, TX 77024. Come by City Hall if you would like to see the cart options.

**You must contact us by January 22 if you want a smaller cart
as we will be placing our cart order in January for delivery April 1.**

**We know that change can be difficult and certainly appreciate all residents giving the new recycling carts a try as we work toward being a greener and more sustainable community.
Thank you!!**

TIPS FOR RECYCLING

Please recycle only the acceptable materials. All recyclable materials may be mixed together inside the cart. Place loose materials in your cart. Protect recyclables from inclement weather by keeping the lid closed. Only materials in the cart will be collected. Ensure that you flatten and cut cardboard to no larger than 2 ft. x 2 ft. *Items placed outside of your cart will not be collected.* Maximize space in your cart by crushing plastic bottles and aluminum cans, and cutting boxes down. Ensure that all your cans and bottles are clean and empty before recycling them to avoid contamination of other materials. Pizza boxes should not be contaminated by any food.

Does plastic recycling get confusing? Just look for the recycle symbol (shown here)

Almost all the plastic containers and bottles we use have a symbol of three arrows surrounding a number. The symbol indicates the materials a type of plastic that can be recycled. There are seven different kinds of recyclables plastics that carry this symbol and each can be reused in some way. The City's recycling program will accept all numbers of plastics except for Number 6, which is polystyrene, or commonly known as Styrofoam. If you are unable to locate the number and the item is not Styrofoam, please recycle it.



*See enclosed Refrigerator Magnet for a quick reference
to your trash & recycling services.*

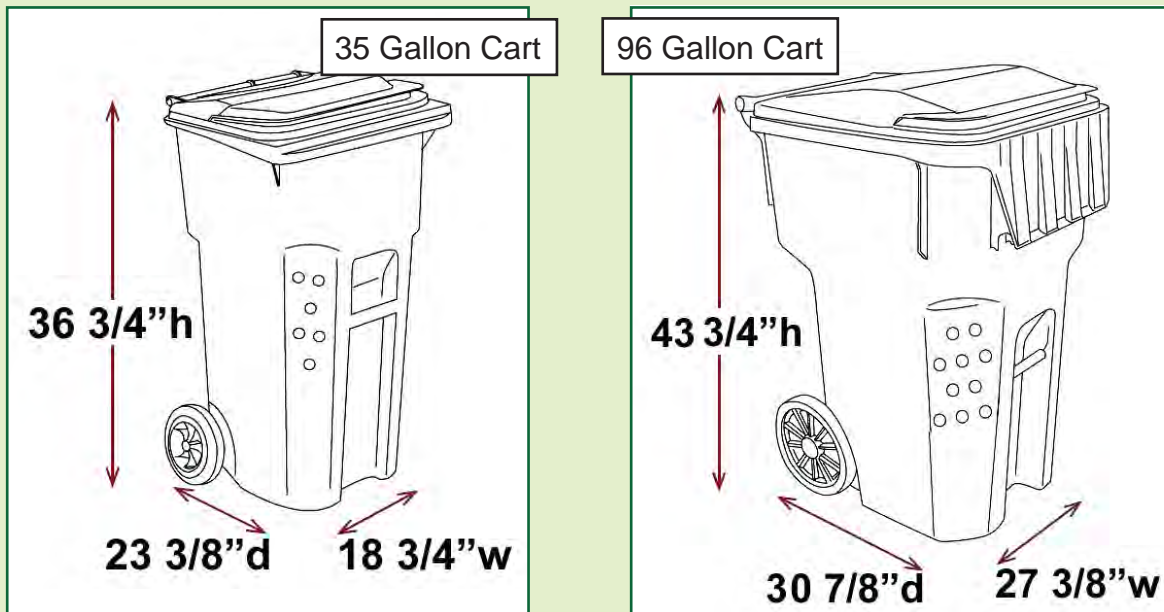
Magnets provided courtesy of Republic Waste

New Recycling Program

*Form must be turned in by January 22, 2015
to get a smaller cart!*

Residents may come by City Hall (displayed in front) to see the new recycle carts. Each residential household will automatically receive a 96 Gallon Cart unless otherwise requested. If a request is not submitted, residents will receive the standard size mentioned above. Changes in cart sizes after the initial delivery are subject to a cart change out fee of \$25.00 per cart. We will need to place our order in January so it is critical that you return the form to City Hall.

For your information, the 35 gallon cart will hold a little less than two of the bins currently provided.



**This form must be received by January 22, 2015 IF YOU DO NOT WANT A 96 GALLON CART.
This form can also be found online at www.bunkerhilltx.gov under Latest News.**

Cut here -----

**I want to join the residents of Bunker Hill Village in recycling more;
However, I prefer a 35 gallon cart.**

Name: _____
(Please print)

Address: _____
(Please print)

Signature: _____ Phone Number: _____

Please return this form to the City at 11977 Memorial Drive by January 22, 2015. Thank you!

Utility Rates for 2015

Rates are for two months - Billed Bi-Monthly in February, April, June, August, October & December

Water

Minimum charge based on water usage up to 4,000 gallons plus charges based on each additional 1,000 gallon increment

Residential:

0-4,000 gallons (minimum)	\$50.00
4,001-10,000 gallons	\$2.55 per 1,000 gallons
10,001-20,000 gallons	\$2.80 per 1,000 gallons
20,001-30,000 gallons	\$3.05 per 1,000 gallons
30,001-40,000 gallons	\$3.45 per 1,000 gallons
40,001-60,000 gallons	\$4.60 per 1,000 gallons
60,001-70,000 gallons	\$5.75 per 1,000 gallons
70,001 gallons and over	\$6.90 per 1,000 gallons

Non-Residential:

0-4,000 gallons (minimum)	\$61.00
4,001-10,000 gallons	\$3.45 per 1,000 gallons
10,001-20,000 gallons	\$3.80 per 1,000 gallons
20,001-30,000 gallons	\$4.00 per 1,000 gallons
30,001-40,000 gallons	\$4.60 per 1,000 gallons
40,001-60,000 gallons	\$5.15 per 1,000 gallons
60,001-70,000 gallons	\$6.00 per 1,000 gallons
70,001 gallons and over	\$7.25 per 1,000 gallons

All Water Meter Sizes

Sanitary Sewer

Minimum charge based on water usage up to 1,000 gallons plus charges based on each additional 1,000 gallons up to 40,000 gallons maximum.

Residential:

1,000 gallons (minimum)	\$25.00
1,001 to 40,000 gallons	\$1.60 per 1,000 gallons

Non- Residential:

1,000 gallons (minimum)	\$31.35
1,001 gallons and over	\$2.70 per 1,000 gallons

Solid Waste Collection

Per residential unit, church, public building, or similar use, including sales tax. This price increase includes "back door" service with adding the large rolling cart -- this will be effective April 1, 2015.	\$78.50
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Utility Rates and Fees

As part of the budget process, the City Council approved a rate increase for water and wastewater to meet our surface water obligation through our ongoing contract with the City of Houston and to address our aging infrastructure. Wastewater rates have not increased since 2008.

The new recycling program was a topic of much discussion during the budget process. The City Council voted to expand our recycling program to include the rolling carts (provided by Republic Waste). This was recommended as residents are continuously asking for additional bins. The rate increase for trash and recycling includes utilizing the larger carts but continues the same "back door / visible from the street" service.

More information is provided in the insert.

Project Update - see our website for more details

Tree Pruning along our major roadways. We began in December and will finish up in January. Streets include Memorial, Taylorcrest, Strey, Bunker Hill, and Knipp. Trees will be trimmed up to 14 feet above the roadway.

Eastside Drainage: Many thanks to our residents on Flintwood and Brandon Way - these improvements are substantially complete. Work will move to Greenbay, Winshire, and Powderhorn in the new year. Please note the Greenbay sidewalk will be closed starting in January. A detailed schedule is on the website.

Water Line Replacement: The City will be replacing a water line on the south side of Memorial Drive between Stoney Creek and Norvell Court beginning in January. Construction has been delayed to accommodate the holidays. Residents in the immediate area who will be effected by the project will be receiving more details.

Memorial Bridge Replacement: The City has been working with the Texas Department of Transportation on the replacement of the Memorial Bridge across W151. The replacement has been designed and will go out for bid and award in 2015; however, actual construction **will not take place until the spring/summer of 2016.** You will hear much more about this project in early 2016.

New Development Ordinances

The City Council amended the City's Development Related Ordinances and made them effective January 2015. These amendments were a result of a comprehensive review by the Planning and Zoning Commission to improve the City's development and permitting process and ensure the vision of the City remains intact. Key factors resulting from the amendments are on our website and include the following:

- **Mandatory Pre-Development Meetings**
- **New Drainage Requirements**
- **Update to the City's Tree Ordinance**
- **Requirement for Construction Fencing**

Please call us at City Hall when you are planning your construction project! You can visit the website for more information and the actual ordinances. We are here to help you with your development projects!



Introduction and Basics

City Services

City of Bunker Hill Village - A Full Service City (*Staff of 8 employees*):

- Utilities - Water, Wastewater, Surface Water
- Public Works - Streets, Drainage, Traffic, Code Enforcement and Animal Control
- Planning and Development, Building Permits and Inspections
- Utility Billing and Collection
- Municipal Court
- Finance and Records Management

Contracted Services:

- Memorial Villages Police Department - Serves 3 Villages: Bunker Hill, Hunters Creek, and Piney Point
- Village Fire Department - Serves all 6 Villages
- Spring Branch ISD Tax Collector/Assessor
- Republic Services - Trash and Recycling Services

General Information

Type A General Law City incorporated in 1954

Governed by the Mayor and 5 City Council Members with City Administrator

Approximately 1,250 single family dwellings; one recreational center; two elementary schools and four churches

Population 3,633 at the 2010 census

Bunker Hill is a Zoned City with two residential zoning districts

City's Bond Rating AAA - Highest available



Helpful Contact Information

City of Bunker Hill Village

TELEPHONE 713-467-9762

FAX NUMBER 713-827-8752

www.bunkerhilltx.gov

Republic Trash & Recycling Customer Services (713)-937-9955
CWestHouston@republicservices.com

Memorial Villages Police Department 713-365-3700
11981 Memorial Drive
www.mvpdtx.org

Village Fire Department 713-468-7941
901 Corbindale Road
www.villagefire.org

Center Point Energy Customer Service 713-207-2222
and Streetlight Repair
www.centerpointenergy.com

Reliant Energy (Electric) Customer Service 713-207-7777

Center Point (Entex) Gas Customer Service 713-659-2111

Spring Branch ISD Tax Office 713-365-5590

Harris County Annex (License Tags, Voters Reg) 713-224-1919
Spring Branch Community Center 713-932-9573
1721 Pech Road

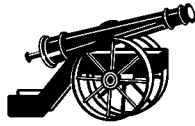
Spring Branch Memorial Library 713-464-1633
930 Corbindale Road

Spring Branch School District 713-464-1511
955 Campbell Road

Yard Waste, Recycling and Household Hazardous Waste

Westpark Recycling 713-668-9551
5900 Westpark

Harris County Hazardous Waste 281-560-6200
6900 Hahl Road



CITY OF BUNKER HILL VILLAGE

Trash and Recycling Services

www.bunkerhilltx.gov

The City of Bunker Hill Village contracts with Republic Services for trash and recycling services.

The following information is provided regarding this service.

Contact Republic Services Customer Service at
(713)-937-9955 or email CWestHouston@republicservices.com
if you have questions or comments on this service.

When is my pickup day?

The city is divided into two pickup schedules:

- Homes located on Bunker Hill Road, homes EAST of Bunker Hill Road and cross streets on Bunker Hill Road are picked up on TUESDAY AND FRIDAY.
- All other homes are scheduled for MONDAY AND THURSDAY.
- WEDNESDAY is recycling day for both schedules.

Pick up begins at 7:00 a.m. All trash and recyclables should be out by this time to ensure pickup.

*There is no pickup on the following major holidays:
New Year's Day, Memorial Day, Independence Day, Labor Day,
Thanksgiving Day, and Christmas Day*

Where and What can I put out for pick up?

Regular Trash Collection is called "Back Door Pickup"

- "Back Door Pickup" refers to a pickup location visible from the street and not inside a garage, carport, building or behind a gate.
- You may use any container for household waste
- Yard trash in plastic bags will be picked up on the same day as your household waste. A limit of 8 bags will be picked up on any single pickup day.
- Recyclables will be picked up on Wednesdays in plastic bins furnished by Republic Waste. The bins are available at City Hall.
- *Please do not place items you wish to keep near or against your trash containers.* The service men will assume that any item near the containers is to be picked up.

The following items will be picked up; however, these items **must be placed at the curb**

- Tree limbs (*picked up the same days as the regular trash collection*) no larger than 3" in diameter and cut in lengths less than 5' should be bundled into 18" diameter bundles. The total weight of the bundle should not exceed 40 lbs.
- Heavy trash (*picked up on the **second day** of your weekly schedule*) includes items such as water heaters, furniture and other items which do not contain hazardous or controlled chemicals.
- Appliances which use refrigerants **must** have the refrigerant reclaimed and the appliance properly tagged by a licensed technician.

Construction materials are not considered household waste and will not be picked up.

What about recycling?

Effective April 1, 2015, all new residents will be delivered a 95 Gallon Rolling Cart. The same "Back Door Pickup" will apply for the Rolling Cart: the Cart must be visible from the street and not inside a garage, carport, building or behind a gate.

Until April 1, 2014, 18 Gallon Recycle Bins are available for pick up at City Hall.

Please note the following:

Bins/Carts must be visible from the street by 7:00 am on Wednesdays

Accepted Items:

Newspapers, magazines, catalogs, phonebooks, paper, mail, paperback books
Cardboard, paper bags • Steel and tin cans (labels are ok) • Aluminum cans
Foil and food trays • Glass bottles and jars (all colors) • Plastics #1-5, 7
(All containers need to be rinsed well before recycling)

Not Accepted Items:

Plastic bags • Tissue products • Carbon paper • Styrofoam • Food waste

What about things like old paint and pesticides?

Household hazardous waste can be taken to:

Westpark Recycling
5900 Westpark Drive
713-668-9551

Harris Co. Hazardous Waste
6900 Hahl Road
281-560-6200

Thank You!!

Come in to City Hall and pick up a refrigerator magnet!



Bunker Hill Village Vehicle Identification Sticker

The City of Bunker Hill provides vehicle identification (ID) stickers for residents. To obtain City of Bunker Hill Village vehicle ID stickers, you must come to City Hall and provide your driver's license with your current Bunker Hill address.

Recommended placement of the ID sticker is on the lower right side of the rear window. The sticker displays the City Seal as shown above.



Resident Communications

Dear Residents,

We have been working closely with **The Memorial Villages Police Department, Piney Point Village and Hunters Creek Village** to improve the ability to share important information within our cities. As a result, we are working together to implement "**CodeRED**", a high-speed notification solution which will include the opportunity for email, phone and text messages (our current system only utilizes email). The **CodeRED** system will provide the ability to quickly deliver these messages to targeted areas or to the three Villages as a whole.

We need **YOU to register on line** so we will have **your preferred contact information and your physical address** (your address will help us if we need to narrow the distribution list to specific areas).

Visit our website at:

www.bunkerhilltx.gov

Look For:



Right on the Home Page

Please register and stay informed about your City and Community!

Thank you!

Cordially,
Karen Glynn
City Administrator
City of Bunker Hill Village: 713-467-9762



Release of Personal Information

CITY OF BUNKER HILL VILLAGE

11977 MEMORIAL DRIVE
HOUSTON, TEXAS 77024

TELEPHONE 713-467-9762

FAX NUMBER 713-827-8752

www.bunkerhill.net

**Residents can request that personal information contained in our utility records
NOT be released to unauthorized persons.**

The Texas Legislature has allowed publicly-owned utilities to give their customers the option of making the customer's address, telephone number and social security number confidential.

UNDER LAW, THE CITY MUST PROVIDE THIS INFORMATION TO THOSE LISTED BELOW:

- 1) An official or employee of the State or a political subdivision of the State, or the Federal Government acting in an official capacity.
- 2) An employee of a utility acting in connection with the employee's duties.
- 3) A consumer reporting agency.
- 4) A contractor or sub-contractor approved by and providing services to the utility or to the State, a political subdivision of the State, the Federal Government, or an agency of the State or Federal Government.
- 5) A person for whom the customer has contractually waived confidentiality for personal information.
- 6) Another entity that provides water, wastewater, sewer, gas, garbage, electricity, or drainage service for compensation.

THE CHARGE TO LIMIT THE RELEASE OF INFORMATION IS: \$2.00

I want to make my personal information (address, phone number and social security number) confidential. I understand there is a **\$2.00** charge for this request.

Signature

Date

Street Address

Account Number

AUTHORIZATION AGREEMENT FOR AUTOMATED PAYMENTS
CITY OF BUNKER HILL VILLAGE
FAX: 713-827-8752

I (we) hereby authorize the City of Bunker Hill Village to initiate debit entries to my (our) checking or savings account indicated below and the DEPOSITORY named below to debit same to such account for the purpose of paying my utility bill.

A VOIDED CHECK (or copy of same) must be attached with this request for processing.

This authority is to remain in full force and effect until the City of Bunker Hill Village and DEPOSITORY has received written notification from me (or either of us) of its termination in such time and in such manner as to afford the City of Bunker Hill Village and Depository a reasonable opportunity to act upon it.

Name:
As shown on the utility bill

Service Address:

Account Number on Utility Bill:

Depository Name/Bank:

Routing Number:

Bank Account Number:

I am aware that the amount drafted will be debited from my account according to the following schedule unless the 18th falls on Saturday, Sunday or a holiday, in which case the debit will be made the following business day.

January 18th, March 18th, May 18th, July 18th, September 18th and November 18th.

I (we) are aware that we will still receive a bill. I (we) will not receive any further statements or bills when the amount is drafted from our account. Once automatic draft is set up, DRAFT PAYMENT will be written on the utility bill.

Signature(s):

Date:



City Of Bunker Hill Village

ANNUAL ALARM REGISTRATION - JANUARY TO DECEMBER 2015

***THERE IS NO FEE TO REGISTER;
HOWEVER, FAILURE TO REGISTER WILL RESULT IN A FINE***

Date _____

Burglar Alarm ☐

Fire Alarm ☐

Both ☐

Last Name _____ First Name _____

Home Address _____

Resident's Primary Contact Information:

* Name: _____

* Name: _____

* Phone: (____) _____

* Phone: (____) _____

* Email address : _____

* Email Address: _____

**** Information To Be Used for City, Police and Fire Communications Only***

Name & Address of OWNER if different from above:

Name: _____

Email Address: _____

Address: _____

Phone: (____) _____

List two people who are to be notified, in your absence, in the event of an activated alarm. These contact persons should respond to the alarm site within one hour and grant access to location. If necessary they should be able to deactivate alarm.

1. Name _____ Phone (____) _____

2. Name _____ Phone (____) _____

Name of person/business entity providing alarm protection service:

Name: _____ Phone (____) _____

Video System Available: Yes ___ No ___ Gate Code/Other Instructions: _____

Pets: Yes ☐ No ☐ How Many: _____ Type: _____ Indoor ☐ Outdoor ☐

Additional Occupant Information / Special Needs (i.e. Elderly, Oxygen, Special Needs, etc.)

Applicant Signature

Information on Alarm Registration

With continued efforts to support public safety, the City of Bunker Hill Village (per Ordinance #95-160) requires that all burglar and/or fire alarm systems be registered with the City on an annual basis. All information received by the City, as requested on this form, is confidential and not a matter of public record. This information will be used to update our contact information and will be shared with the Police and Fire Departments. Registration is valid to the applicant only and is not transferable.

There is no fee to register your alarm(s). However, unregistered alarm systems are a violation of City Ordinance which can result in a fine being assessed as defined in the City's fee schedule and prevents public safety officers from having critical information in a time of need.

You may go to the City's new website at www.bunkerhilltx.gov to register on-line or return the completed form via regular mail or hand deliver to City Hall at 11977 Memorial Drive or email this form to vcantu@bunkerhill.net or better yet, visit our new website and fill out on line!

Please note the following information on false alarms and associated fees:

For your safety, the Police and Fire Departments WILL respond to ALL activated alarms.

Please check your alarm systems to ensure it is functioning properly as the following fees may be charged to the holder of a registered alarm for excessive activation/response:

- **\$50.00** for each response by the **Police Department** in excess of five (5) false alarms during any twelve-month rolling period.
- **\$200.00** for each response by the **Fire Department** in excess of five (5) false alarms during any twelve-month rolling period.

Responding to a false alarm for a resident that has not registered will result in a fine for no registration as noted above and outlined in our fee schedule found on the website. We join our Police Chief J.D. Sanders and Fire Chief David Foster in helping to keep the City of Bunker Hill Village a safe community. Thank you!

Many thanks to all residents who have signed up for **CodeRED**. We encourage all others to do the same.

CodeRED is our main means of communicating critical information. Please note that this is available on our website www.bunkerhilltx.gov. You can sign up for email, text messages and/or a phone call. Our Police Chief uses **CodeRED** each week in providing the weekly crime report.