



# City Newsletter

December 2025

Dear Neighbors,

As we come to the end of 2025, I want to extend my sincere appreciation to the City Council, our Boards and Commissions, Committees, City staff, and to you – our residents – for your ongoing support of this community. Together, we make Bunker Hill Village the special community we are proud to call home.

**Twinkle Light Parade:** Thank you to everyone who joined the fun of the 9<sup>th</sup> Annual Twinkle Light Parade! It is always a magical way to celebrate the holiday season. I am especially grateful for the coordinated efforts of the Memorial Villages Police Department, whose hard work ensured a safe and successful event. I would also like to thank Memorial Drive Presbyterian Church for generously providing their facilities to host the outdoor holiday celebration and serving delicious hot chocolate, the Police Foundation for the snow, and H-E-B for the festive cookie decorating station. A special thanks to our dedicated City staff for their tireless work in planning and executing this beloved tradition. I feel fortunate to live in a community where great partnerships and true camaraderie enrich the spirit of Bunker Hill Village.

**2025 Accomplishments:** I am proud to reflect on all we achieved in 2025. Accomplishments include, but are not limited to, approval of the FY 2026 Budget, which maintains a flat tax rate; successful financial audit, the reconstruction of Bunker Hill Rd. and overlay of Taylorcrest Rd., replacement of waterlines on Rhett, Tara, Plantation, and Mayerling, the replacement of out of warranty water meters throughout the city, sanitary sewer replacement under Bunker Hill Rd., and several ordinances amended at the recommendation of the Planning and Zoning Commission. It has been a busy and productive year!

**Plans for 2026:** As we move into 2026, our focus remains on enhancing residents' quality of life and continuing to address aging infrastructure. The 2026 Budget includes the City's Capital Improvement Plan (CIP) that reflects the goals of the City through planning, scheduling, managing, monitoring, and financing capital projects that will enhance our City. Initiatives include: roadway and utility improvements, such as improvements to Knipp Rd. and Strey Ln., completing a water modeling study to evaluate the current condition and performance of our water distribution system, televising and replacement of concrete sanitary sewer lines, construction design of Memorial and Gessner roads, and various localized drainage projects. This work will support long-term planning and operational efficiency, ensuring a reliable infrastructure (i.e., water, sewer, streets, and drainage) for decades to come.

Here's to a safe, healthy, happy, and prosperous New Year for all of our wonderful Bunker Hill Village residents!

Please remember that we rely on our citizens to be the eyes and ears of the city. Please do not hesitate to bring any kind of concerns, from road conditions to serious crime, to our attention by contacting City Hall at 713-467-9762 or by email at [info@bunkerhilltx.gov](mailto:info@bunkerhilltx.gov).

*Keith Brown*  
Mayor, Bunker Hill Village



MVPD & VFD 9-1-1 Day Proclamation

## 2025 in Review



Public Works responds to Winter Storm Enzo



Independence Day Parade

## Utility Billing: Automatic Payment by Credit Card or Auto Draft

Automatic payment by credit card is a secure and convenient way to pay your bi-monthly utility bill through the City's online portal.

**Residents who use auto pay by credit card are responsible for managing and keeping their card information up to date in the online portal.** This includes updating expiration dates, replacing expired cards, or entering new card numbers. An expired or invalid card will cause your automatic payment to fail, resulting in late fees and service interruptions.

**The City cannot access, manage, or update credit card information and does not receive notifications when a card expires.** Residents should regularly log into the online portal to confirm that all payment information is current and accurate. All changes to credit card information must be made directly through the online portal, as the City does not maintain individual portal login information.

For residents enrolled in bank auto draft, if your bank information has changed (ex., changes to the account number, routing number, bank name, etc.), or if the linked account has been closed (ex., due to unauthorized activity, moved to a different bank, etc.), you must submit a new auto draft authorization form on the City's website at <https://bunkerhilltx.gov/citizens/utility-billing-auto-draft-request>. The City is only made aware of bank account changes when a new form is submitted.

**To avoid payment failures and service interruptions, please ensure the new auto draft form is submitted before the scheduled auto draft date.** The auto draft schedule is available on the City's website at: <https://bunkerhilltx.gov/citizens/utility-billing-auto-draft-request>.

**Reminder:** The City does not have access to residents' bank account information or online portals and cannot make updates on a resident's behalf.

For questions or more information about utility billing payments, contact the Permit/ Utility Billing Clerk by email at [info@bunkerhilltx.gov](mailto:info@bunkerhilltx.gov) or call 713-467-9762.

## Keep Fats, Oils, & Grease Out of Drains

This holiday season, protect your drains and pipes by properly disposing of fats, oils, and grease (FOG). FOG is the residue left over from meat fats in cooking and food scraps, butter, sauces, oil, and dairy products.

FOG poured down kitchen drains results in blockages in the City's sanitary sewer lines and pipes inside homes. Blockages in pipes can lead to extensive and costly property damage and foul odors from the backed-up pipes. These clogs in the sewer pipes can lead to a sanitary sewer overflow where raw sewage can back up into your home, yard, and street.

To dispose of grease properly, let it cool and solidify, then scrape it into a sealable container and place it in the trash.



## Winterize Irrigation Systems

Protect your pipes to prevent costly damages this winter. Helpful tips to keep the water flowing and protect your property from water damage due to frozen or broken pipes:

- Insulate exposed pipes and outdoor faucets.
- Know the location of all shut-off valves in the event of a broken pipe, and keep clear of debris and obstacles at all times.
- Drain and turn off irrigation system.

For more information, visit [www.redcross.org/get-help/how-to-prepare-for-emergencies/types-of-emergencies/winter-storm/frozen-pipes.html](http://www.redcross.org/get-help/how-to-prepare-for-emergencies/types-of-emergencies/winter-storm/frozen-pipes.html)

## MVPD House Watch



If you are traveling this holiday season, ensure your property remains secure while you are away by registering your home in the MVPD House Watch Program. To register, contact MVPD Dispatch at 713-365-3700 or visit [www.mvpdtx.org](http://www.mvpdtx.org). Additionally, remember to set your alarms when leaving your home.

## Christmas Tree Recycling



Texas Pride will collect live Christmas trees for recycling on Saturday, January 10, 2026. For collection, trees must be placed curbside, and all decorations, lights, and stands must be removed. Flocked trees cannot be recycled and will be collected with normal trash per yard waste requirements.

## Put a Freeze on Winter Fires

Home fires occur more in winter than in any other season. As you stay cozy and warm this winter, be fire smart!

- Keep flammable objects at least three (3) feet away from heat sources.
- Have a qualified professional annually inspect and clean your heating system and vents to ensure proper working condition.
- Plug only one (1) heat-producing appliance (like a space heater) into an electrical outlet at a time.

For more winter fire safety tips, visit [www.nfpa.org/education-and-research/home-fire-safety/winter-holidays](http://www.nfpa.org/education-and-research/home-fire-safety/winter-holidays)

## On-Call Services

The City's Public Works crews are on-call 24/7/365 to respond to water leaks and/or sewer stoppages on City lines. For immediate attention outside of regular business hours, nights, weekends, holidays, please contact MVPD Dispatch at 713-365-3700.