
City of

BUNKER HILL VILLAGE

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Meter Download

A Meter Download report is obtained by the City's Public Works crews. Water meters store up to 90 days of the most recent flow information. The report (graph and data log) is from the water meter providing service to your residence.

The report can help identify when water is used and how much is used on a specific day. While the report and the City itself cannot identify the location of a potential leak, it can provide clues as to if a potential leak is constant or a one-time event.

What do the colors mean on the graph?

Color	Description
Yellow	Indicates that the information is for a partial day. Typically appears at the beginning of the graph.
Orange or Tan	Normal water usage.
Red	Indicates a continuous flow of water occurred during that 24-hour period. Usually, this indicates some type of leak is present.
Grey	Indicates a reverse flow of water in the meter. Typically indicates that you may have a very "hard" closing sprinkler valve. This may result in noise inside your home so that you hear when the sprinkler systems turn off.

If you believe a leak is present, please contact a licensed plumber or irrigation specialist to assist. Property owners are responsible for repairing leaks in pipes and fixtures on their property and for all water charges resulting from leaks.

Please contact the City at least 24 hours in advance if you need the city's meter box opened.

