

City of

BUNKER HILL VILLAGE

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Meter Download Report Instructions

A Meter Download Report is conducted by the City’s Public Works Crews. Water meters store up to 90 days of the most recent flow information. The report (graph and data log) is from the water meter providing service to your residence.

The report can help identify when water is used and how much is used on a specific day. While the report and the City cannot identify the location of a potential water leak, it can provide clues as to if a potential leak is constant or a one-time event.

Graph Color	Description
Yellow	Indicates that the information is for a partial day, typically appears at the beginning of the graph.
Orange/ Tan	Normal water usage.
Red	Indicates a continuous flow of water over a 24-hour period, typically suggestive of a potential leak.
Grey	Indicates a reverse flow of water in the meter. Typically suggests that you may have a “hard” closing sprinkler valve that causes a noise inside your home when the sprinkler systems turn off.

If you suspect a leak, contact a licensed plumber or irrigation specialist for assistance. Property owners are responsible for repairing leaks in pipes and fixtures on their property and for all water charges resulting from leaks.

Should you need the city’s meter box opened, please contact the Public Works Department at least 24 hours in advance at 713-467-9762 or via email at info@bunkerhilltx.gov.

